

Overflowing Toilet



An overflowing toilet can be a chaotic moment of panic, the first and most immediate concern is stopping the water from spilling over onto the floor. By following these simple steps you can quickly resolve the problem before further damage can be done.

Locate your toilet's shut off valve on the water line where it exits the wall behind the toilet. Once located, turn the handle until the toilet stops filling and the water valve is all the way off. If the valve does not turn or is broken find the main water valve to the home and shut it off. This will stop the water from flowing into the plumbing system.



Once the water has been turned off address the issue of the toilet not draining. Place a plunger into the outlet of the toilet bowl, with steady pressure pump back and forth creating suction, this may dislodge solids or force water through the clog, clearing the blockage.



If consistent plunging will not remove the clog then a manual toilet auger can be used. Place the toilet auger in the outlet of the toilet bowl and begin turning the handle in a circular motion. Slowly feed the spinning auger through the toilet. This will break apart any clog or remove any sanitary products that could be blocking the drain.



Once the clog has been cleared, slowly turn on the water supply to the toilet and let it fill to its normal position shutting off properly. Flush the toilet and make sure the water in the bowl goes down at the normal pace and the flushing power is the same as before it clogged. You may need to send the hand auger through again to make sure any missed debris will not cause the drain line to clog again. If you were able to clear the blockage with a plunger it would be best to flush several times before confirming the toilet is fully operational.

If the clog persists, you may need to consider consulting a plumber to diagnose and correct any additional problems.

Information sources include W.W. Grainger, Zoro, Rigid



If you are still having difficulty with Overflowing Toilets,
please contact us at askzoro@zoro.com or 855-289-9676

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